



MESSAGE

It gives me immense pleasure to join all our Passport Issuing Authorities in India and abroad on the occasion of the 13th Passport Seva Divas on 24 June 2025.

“Seva, Sushasan and Garib Kalyan” are three key pillars of governance that would lead us to a Viksit Bharat. They are all reflected with prominence in our “Passport Seva Programme”. In the last 11 years, there has been a paradigm shift in the public service delivery, from just over 91 lakh passports in 2014, we have reached 1.46 crore passports in 2024.

In line with the Government of India’s commitment to deliver next level of citizen-centric service, I am delighted to inform that we have rolled out PSP V2.0 across the country. This would leverage advanced, high-end emerging technologies. The pilot testing of Global PSP Version 2.0 is currently under progress and shall also be rolled out in a phased manner in all Indian Embassies/Consulates.

Another important milestone is the ongoing roll out of the e-Passport. The contactless reading of data stored in the chip facilitates the ease of travel for Indian citizens and their smoother interface with Immigration Authorities. The launch of mPassport Police App has substantially brought down the Police Verification time to 5-7 days in 25 States/UTs where mPassport Police App has been implemented.

In the last one year, 10 new Post Office Passport Seva Kendras (POPSKs) have been opened in the country. The 450th POPSK was opened at Kushinagar in April 2025. We have reached the remotest areas of our country through our mobile van facilities which have enhanced the ease of passport services for citizens living in far flung areas. It has helped our professionals and workers to access the global workplace.

I take this opportunity to congratulate everyone at Passport Offices (PO), Passport Seva Kendras (PSK), Post Office Passport Seva Kendras (POPSK) and all partners of Passport Seva Programme, including the Department of Posts, India Security Press at Nashik, State Police authorities, our service providers and others for their dedication in rendering passports and related services collectively to our citizens.

Happy Passport Seva Divas!


(Dr. S. Jaishankar)